

Introducing our NEW Anytime Branch Online Banking & Bill Payer System

Here's How to Register for the New Program

This step-by-step guide was prepared to help you access Pacific Postal Credit Union's new and improved Online Banking System **once the program is live on October 17.**

We think you will love the new features and services it provides.

Here's how to set up your new login:

Pacific Postal CREDIT UNION

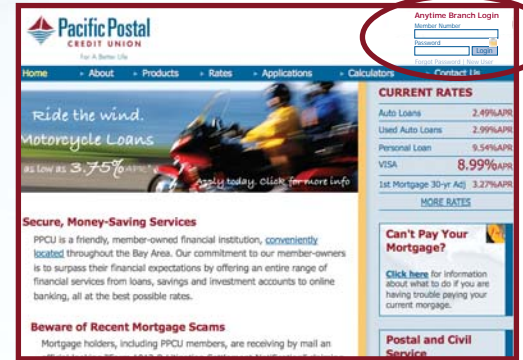
We need more information to complete your login. Please validate your member number and complete the form below to continue.

Member Number:

Last 4 Digits of the Primary Account Holder's SSN:

Date of Birth (mm/dd/yyyy):
 / /

Enter the Security Code Shown Below:



- 1** On **October 17th or later**, visit our Web site at **www.ppcu.org** and click on the **First Time** button in the Log in area.
- 2** You will view a message asking you to **Register** your information with our new Online Banking System.
- 3** Please provide your **Member Number, last 4 digits of your Social Security Number, and your Birth Date**. You will also see a security code towards the bottom of the form. **Enter the code** in the box provided. After you enter the information, click the **Submit** button.
- 4** You will now be asked to read the Online Banking User Agreement. If you agree to the terms listed, click on the **I Agree** button.
- 5** Next, you will need to **choose a password**. Enter your first name, last name, and email address in the boxes provided. Enter your password. Confirm your password by entering it again in the box provided. Your password needs to be at least 8 characters long. We recommend that you use alpha and numeric combinations. For example: 4987dcab.
- 6** You must now create **3 personal security questions**, as well as answers to these questions in the boxes provided. These questions should be simple with answers that are easy for you to remember. They should also be answers that do not change and only ones you would know. For example: "My first dog was named..." After you enter this information, click on the **Finish** button.

If you have any questions or need help logging on to our Online Banking site, please call us at **800.696.6009**

Pacific Postal Credit Union Online Banking Signup Wizard
Our Login Process has Changed...

Your First Name

Last Name

Email Address

In an effort to provide you with a best in class Online Banking solution while not compromising your account security, we have moved to a new password structure. Please provide a password of 8 or more characters. A combination of alpha and numeric characters is recommended.

The following characters are not allowed: : * ! ? | %

New Password
New Password

Confirm New Password

Pacific Postal Credit Union Online Banking Signup Wizard
Challenge Response Portion...

These questions and answers are used to validate your identity should you ever need assistance with a forgotten password, account access or other online function. Please make the questions simple and straightforward with answers only you would know.

Example:
Question: Who was my fifth Grade English Teacher
Answer: Mrs. Brookheimer

Question	Challenge/ Response
Question 1	<input type="text"/>
Answer 1	<input type="text"/>
Question 2	<input type="text"/>
Answer 2	<input type="text"/>
Question 3	<input type="text"/>
Answer 3	<input type="text"/>

Mobile Banking Available!

What's New & Better About our new Online Bill Payment?

We've made lots of improvements that will make paying your bills a breeze. Here are a few pointers:

✓ More Scheduling Options

Our new Bill Payment System gives you the choice of scheduling payments according to **Send Date**. The **Send Date** is the day you want us to begin processing your payment.

✓ Check Payments Allow You To Keep Your Money Longer!

Payments made by check are now processed differently. When you schedule a payment to someone who cannot accept electronic payment (such as a local merchant, friend, or relative), **money will not be withdrawn from your account until that check clears.**

This is better for you because:

- You get to keep the money in your account longer
- If the check is not deposited, no money will be withdrawn from your account
- You will see images of your bill payment checks for reconciliation purposes

✓ No Need To Re-Enter Payee Information*

If you used Bill Payment with the older system, you will see all your payees and future payments. You will not have to re-enter any payment information. *(Some exceptions may occur - call us for more information)

Help Is At Your Fingertips

We're confident that you will find our new Online Banking & Bill Pay System easy to use. If you do have questions, our online help pages provide detailed information or you may call us at **800.696.6009**.

Schedule payments according to Send Date.

Payee	Amount	Send Date	
American Express (*1234)	\$ 50.00	1/5/2010	<input type="checkbox"/>
Caroline's Gifts (*1111)	\$ 50.00	1/8/2010	<input type="checkbox"/>
Pending Payment 12/29/2009 \$50.00			
Pending Payment 12/16/2009 \$50.00			

American Express
Acct# (*1234)
PO Box 857463
Dallas, TX 75234-0098
This Payee is paid Electronically
[Edit This Payee](#)

Calendar tool shows the earliest day a payment can be made (in blue).

S	M	T	W	T	F	S
				1	2	3
	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24

View a Recent BillPay Center Payment

Recent payment information is for reference only and cannot be edited.

Payee	Delta Airlines (Paid by Check) Delta Chapin, SC 29036
Type	Single Payment
Send Date	1/22/2010
Amount	\$50.00
Reference #	4567878

Close

Check payments will not be withdrawn from your account until the check clears.

